

# Terms & Conditions: Hired Equipment

**By hiring equipment from Specialist Instrument Services, you agree you've read, accepted & are bound the following terms and conditions:**

**1.** All hire equipment is supplied in accordance with our General Terms and Conditions and with the following additions to those terms & conditions. Some of these are for your guidance & information but they also show the hirers responsibilities.

- All hire equipment will be supplied with copies of our Master Calibration Certificates which are retained at our premises.
- Collection & Delivery: Initial delivery to UK mainland destinations is Included in the Hire charges for a standard any time next day delivery. Goods required before a set time will be charged at £10.00 + VAT, hirers should inform Specialist Instrument Services if an earlier delivery is required.
- Collection of the hired unit from a UK mainland address can be arranged at a cost of £10.00 + VAT. If we are to arrange collection by our carrier, the equipment must be made available to our carrier. If equipment is not ready to collect for whatever reason, Specialist Instrument Services reserve the right to charge for any attempted collections at £10.00 + VAT per failed collection. Should collection of the hired unit not have been arranged at the time of hire the hirer is responsible for returning hired equipment the next day following the end hire date at the hirers cost. In all cases the hire equipment must be well packed for transit.

## **2. Hire Period & Charges.**

Specialist Instrument Services Limited, the owners will hire the equipment described for the rates and period agreed. Specialist Instrument Services can terminate the hire agreement at any time.

- The hire period commences on the date you receive the equipment and continues until the equipment is received at our office in Norwich. The hired goods will be inspected as soon as is reasonably practicable after the hire, any missing items will be charged at manufacturer's recommended retail price.
- The minimum hire period for PAT testers, 18th edition testers & power quality analysers shall be one whole week (seven consecutive days), Saturday, Sunday or any bank holiday that falls within the hire period are included as part of the hire period)
- The minimum hire period for thermal imaging cameras, shall be three days. Saturday, Sunday or any bank holiday that falls within the hire period are included as part of the hire period
- The hirer may not extend the agreed hire period unless prior notice, either verbal or by email is given to Specialist Instrument Services and a hire extension is agreed.
- Should notice not be given to Specialist Instrument Services any unauthorised extended hire period will be charged in complete weeks until the hired equipment is returned to our premises. Any period less than one week will be treated as full week for invoicing purposes.
- The weekly hire charge for hire equipment will be at the rates quoted prior to dispatch and once SIS have received a Purchase Order for the agree price and timescale.
- For non-credit account holders, by giving us credit/debit card details for the hire you agree that Specialist Instrument Services can recover any extended, outstanding, overdue hire charges or failed collections without further notice to the hirer.

## **3. Hirer Responsibilities, Risk Ownership and Insurance**

- Risk in the hired goods will pass immediately to the customer on receipt of the hired goods.
- Risk in the hired goods will not pass back to Specialist Instrument Services from the customer until the hire goods are collected by our nominated courier or delivered in person back to Specialist Instrument Services. This shall apply even if Specialist Instrument Services have agreed to cease charging the hire.
- Ownership of the hire goods remains at all times with Specialist Instrument Services. The customer has no right, title or interest in the hire goods except that they are hired to the customer.
- The customer must not deal with the ownership or any interest in the hire goods. This includes but is not limited to selling, assigning, mortgaging, pledging, charging, securing, hiring, withholding, exerting any right to withhold, disposing of and/or lending.
- The customer should have adequate insurance in place to cover for the loss, theft or damage of the hired goods and any proceeds of any such insurance shall be paid to Specialist Instrument Services on demand.

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Specialist Instrument Services

**NORWICH**  
(01603) 406 148

Norwich@contactsis.co.uk

**www.sis-calibration.co.uk**

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- The customer must notify Specialist Instrument Services immediately in the event of any loss, damage or theft to the hire equipment however caused.
- In the event of theft, the hirer must inform Specialist Instrument Services & the police within 24 hours and the crime reference number obtained from the police must be provided to Specialist Instrument Services. The weekly hire rate will continue to be charged until Specialist Instrument Services receive the full replacement value of the hired unit including all accessories & flight case.
- In the event of loss, the hirer must inform Specialist Instrument Services within 24 hours. The weekly hire rate will continue to be charged until Specialist Instrument Services receive the full replacement value of the hired unit including all accessories & flight case.
- If the hire unit is damaged, the hirer will be responsible for paying Specialist Instrument Services the reasonable costs for repairs including labour and calibration charges for any damaged equipment. The weekly hire rate will continue to be charged until the unit is returned repaired & calibrated from the manufacture and is subsequently available again for Specialist Instrument Services to re-hire.
- The hirer must notify Specialist Instrument Services immediately if the hired equipment is found to be damaged on receipt, is missing any of the items on the "Accessories check list" or becomes faulty during use. Specialist Instrument Services will try to offer a replacement with the minimum possible delay. Keep the equipment safe from damage, use it in a proper manner and not subject it to any misuse or unfair wear and tear.
- Observe all of the manufacturer's instructions, user guides, operating instructions, warnings, safety notices and other regulations that may be issued for the proper use of thereof and shall be entirely responsible for any damage caused to the said equipment through failure to observe such instructions, user guides, operating instructions, warnings, safety notices or regulations.
- Preserve all of manufacturers' identification labels including serial numbers and any other labels and markings including Calibration labels fixed to the equipment

#### 4. Liability

- The hirer will not hold Specialist Instrument Services or the owner responsible for any loss, damage or injury (including death) to property or persons with regard to use of any equipment hired.
  - The hirer will not hold Specialist Instrument Services or the owner liable for any hirer data, results or images stored on any hired unit that becomes lost, corrupt, damaged or non-accessible due to whatever reason.
5. If the hirer defaults on any of the hire payments, Specialist Instrument Services are entitled to recover the said equipment without prior notice being given to the hirer.

I have read the above Terms and Conditions and agree to abide by the terms as set out above:

Name ..... Signature .....

Position ..... Company .....

Date .....