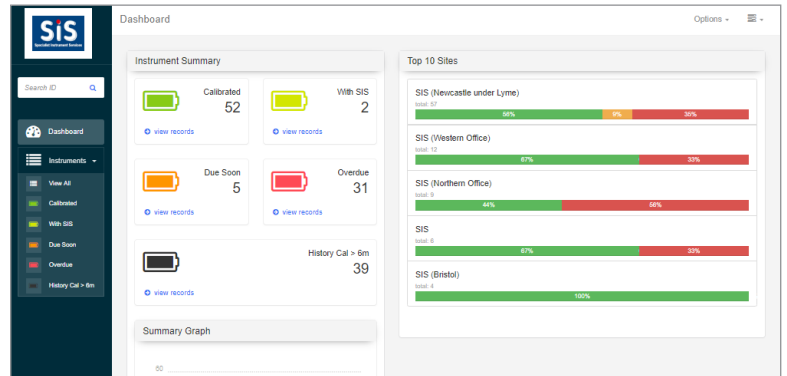# CUSTOMER PORTAL

Here at SIS we realise that tracking and ensuring all your test equipment has current calibration certification can be a real pain to manage.

Our SIS Customer Portal is the perfect answer, it allows you to view the complete calibration history of every piece of equipment and will also generate calibration certificates on demand, all within a few clicks of a mouse.

PORTAL ACCESS

The portal is PC, tablet and mobile-compatible so every engineer can have a login and be able to produce the meters history and valid calibration certificates on demand when requested to prove their compliance out on site.

The portal will be updated overnight 5 days a week so the information is as **accurate** as possible.

The portal allows SIS to inform all engineers immediately when there is a manufacturer safety recall on a particular piece of equipment such as the recent one for Fluke 2 pole testers.

DASHBOARD
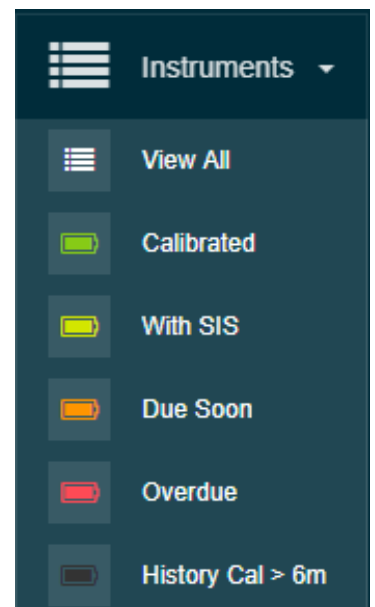
THE DASHBOARD SHOWS:
Total Instruments Within Calibration
Currently with SIS
Due soon
Overdue < 6 Months
Overdue >6 Months.

It also show the 10 sites with the largest numbers of instruments and how compliant they are. Below that it lists the instruments that are nearest to their recalibration date.

CUSTOMER PORTAL

DASHBOARD

If your **Site** is list on the dashboard you can simply click on your site for all your instruments

If you are not in one of the Top 10 SItes:
go to *Instruments > View All*
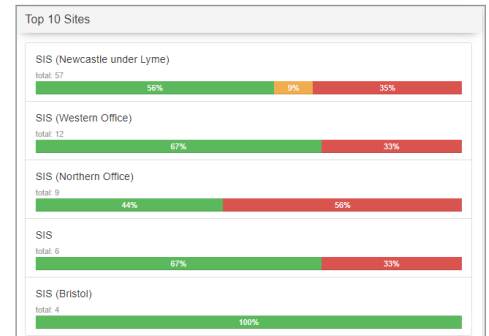You can then drill down by Site, Engineer, Meter, Serial Number, Calibration Due Date etc

Or simply click on the **Due Soon** and it will only list due soon and then drill down by site.

To get the information on a *specific meter* you can either search with the meters ID on the dashboard or go to all instrument and search by engineer, type, make serial etc.

Once you find the meter in question if you click on the blue text it will give you the history of the meter along with who it is assigned too etc.
Underneath that there is a link to the *calibration certificate.* These are not held in the cloud but generated at source when you click on the link.

Viewing the portal on a mobile phone allows the user to scan the barcode label on a any piece of equipment that carries an SIS barcoded calibration label and the meter details are instantly displayed on the screen along with the link for the calibration certificates.

SITES

INSTRUMENT LIST

INSTRUMENT DETAILS

VIEW CERTIFICATE ONLINE

We would be very happy to provide this unique service to our customers but to ensure the accuracy of the information we can provide you with, all your instruments would be required to be calibrated and repaired through SIS.

In addition - prior to launch - a *Test Instrumentation Information Pack* would need to be completed.

SiS
Specialist Instrument Services